

# Stamford Meadows Glamping Site Handbook

We hope you have a wonderful relaxing stay at Stamford Meadows Glamping!

You will find a folder in your accommodation with some useful pieces of information including some recommendations of places to visit but we have highlighted below some of the key points that we hope will make your stay even more enjoyable. By booking your visit to Stamford Meadows Glamping you agree to our Terms and Conditions which will be available to you on booking.

## Covid-19

Please be assured that between each guest your site and its facilities are thoroughly cleaned and disinfected. Your hot tub water is changed at least every 2 days or between guests, whichever comes first.

## Disability Access

We welcome guests with disabilities. This is a campsite and so the paths are often quite narrow and uneven. Compost loos are placed very near to each yurt. Orchard Yurt has a disabled access door and one-step access. Walnut Yurt has a standard access door and two-step access. Mains lighting is supplied on the site, and the path to the shower is lit by fairy lights. Please enquire if you have any questions or concerns about access and we will do our best to help. We live close to the site and are happy to provide assistance at all times.

## Your Accommodation

This is fully furnished and insulated, and bedding and towels are all provided alongside gowns and flip flops and a few surprise treats! **Please note:**

- 1) Wood burning stoves in the yurts - this gets very hot when lit so follow the instructions and place nothing on top or near it. Only use the logs we provide with kindling and firelighters in the stove as it gets very hot very quickly. We can provide a cage to place around it, please just ask. Do not leave it unattended when lit.
- 2) Do not smoke in the accommodation or light candles. Fairy lights are provided! The fire blanket and fire extinguisher are next to the door.
- 3) The door frame - this is very low so please watch your head!
- 4) Security – keys are provided so you can lock your accommodation and the shower room and you will have a fob for the electric gates. Please do lock when you leave the site and lock the shower area at night.
- 5) Electricity – there are charging points, electric lights, and an electric heater. Please turn off when you are not in the accommodation.
- 6) The windows open from the outside and the curtains close from the outside in the yurts.
- 7) If you have asked for additional beds, you will find these in your accommodation and the pillow and duvets etc are in the storage box.

## Your Hot Tub

This is just for you and it very important you read and stick to the instructions set out below, next to the hot tub and in the folder before use. **Please note:**

- 1) We provide a thermometer so you can check the temperature which should not be above 38 degrees. If it gets too hot, try leaving the lid off and running the bubbles, and/or contact us and we can add some cold water. Keep the lid on to keep warm (takes two to take off the lid)! We are happy to help.
- 2) Follow instructions for lighting the wood burning stove, the stove door gets very hot when lit so only use the handle and do not load over 2/3 full. Only use the logs we have provided in the wood burning stove with the kindling and firelighters.

- 3) Don't leave children unattended in the hot tub.
- 4) We will test the pH each day to check it is fine to use and we may have to empty and refill it.
- 5) The switches for the bubbles and lights are on the side of the hot tub and there are lights to the decking on the wall behind the hot tub.

### **Firepit and Barbeque**

#### **Please note:**

- 1) There is a bucket full of water if it gets too fierce or you need to put it out
- 2) Don't leave unattended when lit
- 3) Normal wood is fine to use on firepit
- 4) Keep the fire small
- 5) PLEASE DO NOT PUT HOT ASHES IN THE BIN

### **Kitchen**

#### **The kitchen is your own and please note:**

- 1) The lights are on a sensor
- 2) The gas stove has a strong flame so please be careful with children
- 3) Fire blanket, extinguisher and smoke alarm are available
- 4) It is drinking water
- 5) The fridge has a freezing compartment

### **Eco Loo**

#### **You have your own Eco loo and please note:**

- 1) Follow instructions on loo
- 2) Not drinking water in wash basin
- 3) It has a sensor light

### **Shower areas**

There is one for each accommodation and it has a nice powerful shower and a fully flushing loo.

#### **Please note:**

- 1) Do leave it clean and tidy for the next person to use
- 2) Lock the door at night to this area

### **Parking**

There is room for up to four cars to park within the site but it is quite tight and it is unrestricted parking just outside. **Please note:**

- 1) It is essential for our licence that you must leave forward facing
- 2) It is the purple button on the fob for electric gates

### **Path**

There is a path lit by fairy lights between the sites and the shower area and your car, but it is a little uneven so please take care and use lanterns and torches provided.

### **Noise**

We want you all to have a lovely time and relax so please respect your neighbours and keep it quiet after 10 pm and before 8am. WE HAVE A NO MUSIC ON SITE POLICY, AT ALL TIMES (unless you have exclusive use of the whole site).

**Emergencies**

Please call 999 or attend the local hospital emergency department at Peterborough City Hospital, Edith Cavell Campus, Bretton Gate, Peterborough PE3 9GZ. Your address for the operator is Meadow Cottage, Melancholy Walk, Stamford PE9 2QL. If you tell them to come down to the bottom of Water Furlong off Tinwell Road they will not get lost. You may also call our mobiles as above. There is a first aid kit in the bathroom. In case of fire there is a red fire bell situated in the common area for you to ring to alert the whole campsite.